

*Virtual final program*

**2021 STFM CONFERENCE ON  
PRACTICE & QUALITY IMPROVEMENT**

*SEPTEMBER 13-15, 2021*



# 2021 STFM CONFERENCE ON PRACTICE & QUALITY IMPROVEMENT

Access to all on-demand presentations is available at [cpqi.stfm.org](http://cpqi.stfm.org), and all live presentations, excluding Zoom meetings, are included in the on-demand content.

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## WELCOME

On behalf of the STFM Board of Directors and committees, welcome to the virtual 2021 STFM Conference on Practice & Quality Improvement, where you'll join the best and brightest in family medicine to transform residency programs and clinical practices.

A special welcome to first-time conference attendees—be sure to make the most of your conference by getting to know your fellow attendees during live sessions and networking opportunities.

Join the family medicine conversation on Facebook, Instagram, LinkedIn, and Twitter. Use our conference hashtags to find STFM and conference posts (#CPQI21, #stfm #teachandtransform), and link your own posts to these hashtag groups.

## EDUCATION SESSION FORMATS

The following session formats are available to attendees. Complete session schedules and abstracts can be found at [stfm.org/cpqi](https://stfm.org/cpqi).

**On-Demand Lecture (OD):** 30-minute, recorded presentations that provide a forum for focused didactic presentations and discussions of clinical research, administrative, or education topics; Viewers are encouraged to provide thoughts, comments, and questions in the comment field, as presenters enjoy and look forward to responding to feedback.

**Mainstage Lecture (L):** 30-minute, live presentations that provide a forum for focused didactic presentation and discussion of clinical, research, administrative, or education topics; followed by moderated audience Q & A

**Concurrent Zoom Room Seminars (S):** 60-minute seminar presentations (45-minute presentation with 15-minute Q & A) that provide practical information and methods to enhance practice improvement through health information and patient education efforts; seminars include a combination of presentations and active involvement of participants

**Concurrent Zoom Room Lectures (CL):** 30-minute session (20-minute lecture with 10-minute Q & A) that provides a forum for focused didactic presentation and discussion of clinical, research, administrative, or education topics

**On-Demand Posters:** Recorded visual poster presentations, highlighting educational projects and key areas of research; Some poster presenters include video presentations. Attendees are encouraged to provide thoughts, comments, and questions at the conclusion of each session, as presenters enjoy and look forward to responding to feedback. Times vary.

**Live Zoom Room Poster Walks:** 60-minute, live consecutive presentation of four posters that highlight educational projects and key areas of research; followed by moderated audience Q & A

**Scholarly Topic Zoom Room Presentations With Discussion (D):** 60-minute informal presentations that include a brief presentation followed by an opportunity for attendees to share experiences, ideas, problems, or solutions; presenters facilitate discussion.

## EVALUATIONS

An evaluation link is included with each session's abstract.



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## FACULTY DISCLOSURES

The following conference presenters have noted that they and/or a family member may have a conflict of interest regarding the following:

1. Disclosure of financial relationships, or
2. Disclosure of unlabeled/investigational uses, sales, or promotions of products or services

Please be advised that STFM is required by CME guidelines to disclose the following conflicts of interest in the conference's final program. Presenters are required to disclose any potential conflict of interest at the beginning of their educational session at the conference, on handout materials, and/or PowerPoint slide presentations. This list is current as of September 1, 2021.

|                          |                |
|--------------------------|----------------|
| Sairah Johnson, MD       | Session: PSR01 |
| Alice Mao                | Session: PSR01 |
| Deanna Willis, MD, MBA   | Session: PCP20 |
| Juan Lee, MD             | Session: OD31  |
| Rein Lambrecht, MD       | Session: OD31  |
| Dorothy Dschida, MD      | Session: PWP45 |
| April Alvarez-Corona, MD | Session: PWP34 |
| Tamara Oser, MD          | Session: CL06  |
| David Bauman, PsyD       | Session: CL04  |
| Matthew Calkins, MD      | Session: PWP59 |

The following presenters have not completed a Faculty Disclosure and are required to disclose any financial relationships and/or disclosure of unlabeled/investigational uses, sales, or promotions of products or services at the beginning of their presentation.

|                      |                |
|----------------------|----------------|
| John King, MD, MPH   | Session: OD17  |
| Bradford Volk, MD    | Session: PSR01 |
| Annette Hays, PharmD | Session: OD12  |
| Michelle Okoreeh, MD | Session: PWP29 |
| Ryan Narciso         | Session: PWP56 |
| Ida Cruz, RN         | Session: PCP29 |



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## DAILY SCHEDULE AT A GLANCE

Access to all on-demand presentations is available at [cpqi.stfm.org](http://cpqi.stfm.org)

All live presentations will be recorded and included in the on-demand content through October 8, 2021.

### MONDAY, SEPTEMBER 13 - All Times Listed Are Central Daylight Time (CDT)

#### 9–10 am CDT

##### Scholarly Topic Presentations With Discussion

*Concurrent live Zoom presentations – choose one discussion.*

**D01:** *Successes and Pitfalls in Open Access Implementation: Lessons Learned*  
Shannon Voogt, MD; Alex Pendland, LPN

**D02:** *[CANCELED]*

**D03:** *Quantitative Quality Improvement 101*  
Jenny Wang, MD; Joseph Teel, MD; Stephanie Chia, MD, BA

**D04:** *Barre Safe: Building A Culture of Patient and Caregiver Safety Through Partnerships With Police and Upstander Training*  
Kristina Gracey, MD, MPH; Jillian Joseph, MPAS, PA-C

**D05:** *Levering Telemedicine for Chronic Disease Management*  
Mia Donoghue, APRN, MS, RN, MPS

**D06:** *Leading Departmental Change Through Adversity*  
Phyllis MacGilvray, MD, FAAFP; Andrew Albano, DO, FAAFP, MBA

#### 10:15–11:30 am CDT

##### Welcome and Orientation

Stacey Bartell, MD, Conference Chair

Moderator: Aaron Michelfelder, MD, STFM President

##### Opening General Session

*Engaging in Equity Driven Leadership Development in Health Care Systems and Health Care Education: Why, How, and Now*

Renee Crichlow, MD

#### 12–1 pm CDT

##### Lecture Presentation

**L01:** *QUILT—The Pieces Are More Valuable Together Than Separate – A Collaborative QI Structure*  
Kathy Cebuhar, MA, LPC; Peter Smith, MD; Corey Lyon, DO, FAAFP; Kyle Knierim, MD



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**MONDAY, SEPTEMBER 13** - All Times Listed Are Central Daylight Time (CDT)

1:15–2:15 pm CDT

**Dedicated Time for Poster Hall – or – View On-Demand Sessions**

**Poster Walk Presentations**

*60-minute, live consecutive presentation of four to five posters – choose one session.*

**SESSION 1**

**PWP06:** *Improving the Utilization Rate of Naltrexone in the Management of Alcohol Use Disorder in a Family Practice Residency Clinic*

Jacob Tuttle

**PWP16:** *Empowering Expectant Mothers: Strategies for the Self-Monitoring of Health Indicators During Pregnancy*

Melanie Schreiner, MD; Carolyn Shue, PhD

**PSR10:** *Access to Quality Primary Care Via Telemedicine During the COVID-19 Pandemic*

Brandon Cohen, BA; Bryn Seltzer, MS; Carly Bass; Kaleena Zhang; Avigdor Nosrati, BS; Rubayat Qadeer, MD, AAHIVS; Mark Kluever; Heather Archer-Dyer, MPH, CHES

**PSR11:** *Using Bamlanivimab to Reduce Hospitalization Rates Associated With COVID-19 in Long-Term Care Centers*

Sairah Johnson, MD; Kevin Ly, MD; Zeeshan Khan, MD; Joshua Raymond, MD, FAAFP, MPH; Jamie Cherian, DO

**SESSION 2**

**PSR06:** *Colorectal Cancer Health Equity: Improving Colorectal Cancer Screening With FIT Via Tailored Outreach Media*

Justin Fu, MD; Bradford Volk, MD

**PSR12:** *Improving Bone Health Screening and Treatment in an Urban FQHC Setting*

Carol Platt, DO; Gloria Redondo, MD; Muhammad Deen, MD; Santina Wheat, MD, MPH

**PWP48:** *Integrating Genomic Medicine Into the Primary Care Setting*

**PSR18:** *Increasing Musculoskeletal Referrals to Family Medicine Faculty*

Emily Wolfenden, MD, MPH; Sara Walker, MD, MS; Theodore Paisley, MD; Kaley Capitano, DO; Jordan Knox, MD, CAQ–Sports Medicine  
Erin Delaney, MD

**SESSION 3**

**PSR16:** *Training Residents in the Quadruple Aim Through Team-Based Complexity Care*

Nicole Paprocki, DO; Santina Wheat, MD, MPH

**PCP07:** *Impact of a Student-Led Community Intervention on Colorectal Cancer Screening Rates During the COVID-19 Pandemic*

Matthew Green, BA, BS; Nicholas Hyman, BS; Daniela Diaz, MD; Kaitlin Shaw, BA, MPH; Cibell Quinteros Baumgart; Meghan Drastal

**PCP32:** *H. Winter Griffith Resident Scholarship Winner: In EMR We Trust? Increasing Cervical Cancer Screening Rates at Moreno Valley Community Health Center*

Alex Vo, MD

**PCP31:** *FPM Award Winner: Rapid Deployment of COVID-19 Vaccine in a Primary Care Clinic*

Brian Garvey, MD, MPH

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**MONDAY, SEPTEMBER 13** - All Times Listed Are Central Daylight Time (CDT)

**2:30–3:30 pm CDT**

## Lecture Presentation

**L02:** *Healing Front Line Moral Injuries: Rekindling the Joy in Practice*

Natalie Richardson, PhD

**3:45–4:45 pm CDT**

## Concurrent Zoom Lectures

*Two, 30-minute paired presentations presented consecutively in one hour – choose one session.*

**SESSION 1**

**CL01:** *Looking to Start an Anti-Racism Task Force? Success and Pitfalls 2 Years Out*

Jenny Wang, MD; Ayiti-Carmel Maharaj-Best, MD; Joseph Teel, MD; Jennifer Lee, MD; Shelley Henderson, MD; Chinwe Nwadiogbu, MA

**CL02:** *Promoting Equity and Quality Improvement in Pay-for-Performance*

Alexander Conway, MPH; David Satin, MD

**SESSION 2**

**CL03:** *Teleporting to Telehealth: Beaming Up High Value Care With Telemedicine in a Family Medicine Practice*

Miriam Chan, PharmD; Joe Ginty, MD, FAAFP; Ryan Brinn, MD

**CL04:** *Reverse Engineering: Infusing Compassion Into PCBH and Healthcare*

Melissa Abuel; David Bauman, PsyD

**SESSION 3**

**CL05:** *UNC Family Medicine Transgender Health Program: Strengths, Growth Areas, and Future Directions*

Gregory Metzger, MD; Victoria Boggiano; Amy Prentice, LCSW, MSW; Rita Lahlou, MD, MPH; Modjolie Moore; Jacob Perrin; Matthew Zeitler, MD

**CL06:** *Continuous Glucose Monitoring for Practice Improvement: Implementing a Team-Based Resource for Patient-Centered Care*

Angie Lanigan, MPA, RD; Alicia Brooks-Greisen; Tamara Oser, MD; Jillian Alai, MPH

## Concurrent Zoom Seminar

**S01:** *Use of the Bodenheimer Building Blocks of High-Performing-Care Primary Care as a Framework for Practice Transformation*

Perry Dickinson, MD; Stephanie Kirchner, MSPH, RD, RD

**4:45–5:30 pm CDT**

## STFM President's Message

Aaron Michelfelder, MD

## Conference Welcome Reception

Trivia Contest and Q&A With Conference Chair



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**TUESDAY, SEPTEMBER 14** - All Times Listed Are Central Daylight Time (CDT)

**9–10 am CDT**

## Scholarly Topic Presentations With Discussions

*Concurrent live Zoom presentations – choose one discussion.*

- D07:** *Ups and Downs of Behavioral Health Integration: Creating Sustainability for Years to Come*  
Wendy Bradley
- D08:** *Collaborative Practice Agreements: The Physician-Pharmacist, Team-Based Approach to Patient Care*  
Gabriel Suarez; Elaina Rosario, PharmD, CPh, BCACP
- D09:** *Development of a National Telemedicine Curriculum for Family Medicine*  
Steven Lin, MD; Bonnie Jortberg, PhD, RD, CDE; Lance Fuchs, MD, FAAFP; Rika Bajra, MD; Duane Teerink, DO
- D10:** *MA training – How an EHR Optimization Team Can Supplement a Standardized Training Program*  
Heather Holmstrom, MD; Eden English, MD; Mary McDaniel, MSN, RN; Alejandrina Herrera, MA

**10:15–11:15 am CDT**

## General Session

Greetings and Speaker Introduction – Stacy Ogbeide, MSc, PsyD, Conference Steering Committee

*Changing the Game: Redesigning Our Approach to Mental Health in a Post COVID-19 World*  
Benjamin Miller, PsyD, Well Being Trust, Chattanooga, TN

**11:45 am–12:45 pm CDT**

## Lecture Presentation

- L03:** *How to Build an Antiracist Team*  
Roma Amin, MD; Sarah Vengal, MD

**1–2 pm CDT**

## Dedicated Time for Poster Hall - or - View On-Demand Sessions

### Poster Walk Presentations

*60-minute, live consecutive presentation of four to five posters – choose one session.*

**SESSION 1**

- PCP08:** *Outpatient Prenatal Care Response During COVID-19 Pandemic: Analysis of the 2020 CERA Survey*  
Krys Foster, MD, MPH; Sascha Wodoslawsky, BA; Allison Casola, PhD, CHES, MPH; Zeynep Uzumcu; Christina Kelly, MD
- PCP22:** *COVID-19 Vaccine Intention and Influences in Vulnerable Populations*  
Lia Bruner, MD; Zachary Adams
- PCP20:** *Screening for Social Determinants of Health During Well Child Visits, a First Step in Promoting Health Equity in Pediatrics*  
Daniela Lobo, MD, FAAFP; Deanna Willis, MD, FAAFP, MBA, FNAP; Diana Summanwar, MD
- PWP47:** *Improving Note Quality and Reducing CDI Queries With Standardized Notes and Advanced Documentation Tools*  
Robert Freidel, MD

**SESSION 2**

- PWP08:** *BP Call Back: A Patient-Driven Workflow to Improve Control of Hypertension at Home During a Pandemic*  
Payam Sazegar, MD; Kimberly Ontiveros Gomez; Vidush Athyal, MD, FAAFP, MPH; Francesca Adriano, MD
- PWP30:** *Reproductive Healthcare Access Quality Improvement Study at UCLA Family Health Center in Santa Monica, California*  
Jolie Cooperman, MD; KimNgan Nguyen, MD, MPH
- PCP06:** *Impact of Side Effect, Information Sharing on Contraceptive Use Among Baltimore Latinas*  
Gaia Cicerchia

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**TUESDAY, SEPTEMBER 14** - All Times Listed Are Central Daylight Time (CDT)

**1–2 pm CDT**

## Dedicated Time for Poster Hall - or - View On-Demand Sessions

### Poster Walk Presentations

60-minute, live consecutive presentation of four to five posters – choose one session.

**SESSION 3**

**PCP28:** *Managing and Empowering Care Teams*

Emily Shunatona, MPH, CPHQ

**PSR13:** *Standardized References for Residents to Improve Safety and Quality of Maternal Care: MCH Intern Cards*

Maegan Pollard; Conner Soderquist, MD; Brittany Reid

**PWP11:** *A Quality Improvement Study of Outdoor Diabetes Group Visits on Health Management in a Homeless Population During COVID-19*

Carolina Chong Liao, BS; Aline Thiengmany, BS; Can (Angela) Jiang, MD; Davis Chhoa, BA; Divya Gopisetty

**2:15–3:15 pm CDT**

## Lecture Presentation

**L04:** *From Code to Bedside: Why and How Family Medicine Should Lead the Healthcare AI Revolution*

Steven Lin, MD

**3:30–4:30 pm CDT**

## Concurrent Zoom Lectures

Two, 30-minute paired presentations presented consecutively in one hour – choose one session.

**SESSION 1**

**CL07:** *Child Trauma Screening in Well-Adolescent Visits*

Kenia Mansilla-Rivera, MD

**CL08:** *Self Measurement of Blood Pressure: Tiptoeing Into Remote Patient Monitoring: First Steps or Opening Pandora's Box?*

David Voran, MD

**SESSION 2**

**CL09:** *One for All? Balancing Advocacy for One's Own Practice With System Alignment During Times of Necessary Rapid System Change*

Aimee English, MD, BA, BS; Kathy Cebuhar, MA, LPC; Corey Lyon, DO, FAAFP; Peter Smith, MD; Kyle Knierim, MD

**CL10:** *Virtual Presence Faculty Members: The BB8 Project*

Kelly Roberts, PhD, LMFT; Eric Beaver

## Concurrent Zoom Seminars

**S02:** *Improving Primary Care Practices Based on eGFR: An Anti-Racist Approach*

Jenny Wang, MD; MaryAnne Peifer, MD, MS; Stephanie Chia, MD, BA; Laura Igarabuzza, MD; Geoff Gusoff, MD

**S03:** *Waco Guide to Psychopharmacology in Primary Care: Psychopharmacology Decision Support Tools*

Ryan Laschober, MD; Lance Kelley, PhD; Zachary Sartor, MD



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**WEDNESDAY, SEPTEMBER 15** - All Times Listed Are Central Daylight Time (CDT)

**9–10 am CDT**

## **Zoom Room Presentations and Networking Discussion Groups**

- B1:** *Residency Requirement Revision Process Update: Shaping GME – Family Medicine Residency Training*  
Stacy Potts, MD, MEd, University of Massachusetts Medical School
- B2:** *How to Create a Great Conference Submission*  
Stacey Bartell, MD, Conference Chair; Charles Eaton, MD, MS, Past Conference Chair;  
Irene Gutierrez, MD, MPH, Incoming Conference Chair
- B3:** *Examining the Past, Present, Future of CMMI's Alternative Payment Models for Primary Care*  
Kate Freeman, MPH, American Academy of Family
- B4:** *STFM Practice Management Collaborative*  
John Malaty, MD, University of Florida College of Medicine; Collaborative Cochairs
- B5:** *AAFP Practice Advancement Division (Conference Supporter)*  
Tracey Allen-Ehrhart, Amy Mullins, American Academy of Family Physicians

**We invite family medicine professionals to join a Zoom discussion room to network, share, and discuss ideas about ways to implement knowledge gained through the conference in your practice or residency setting.**

- MA1:** Medical Assistants Discussion Room  
**PA1:** Physician Assistants Discussion Room  
**CA1:** Coordinators and Administrators Discussion Room  
**RS1:** Residents and Students Discussion Room  
**PD1:** Program Directors Discussion Room  
**PP1:** Practicing Physicians Discussion Room

**10:15–11:15 am CDT**

## **Lecture Presentation**

- LO5:** *Sprint! A NEW Virtual Version of an Optimization Program to Improve Efficiency, Teamwork and Wellness by Reducing EHR Burden*  
Heather Holmstrom, MD; Eden English, MD; Amber Sieja, MD

**11:45 am–12:45 pm CDT**

## **Closing General Session**

Greetings and Speaker Introduction – Amy Mullins, MD, Conference Steering Committee  
*Failing Forward*  
Shawn Martin, American Academy of Family Physicians

**12:45 pm CDT**

## **Conference Adjourns**

**1–5 pm CDT**

## **Post-Conference Workshops**

*Preregistration and additional fee required; Attendees registered for these workshops will receive a separate STFM email with login information.*

- PC1:** *How to Stop Spinning Your Wheels in the Mud of Quality Improvement*  
John Bachman, MD
- PC2:** *HEALing in Uncertain Times: Healthy Embodied Agile Leadership – A Mini Course*  
Bethany Howlett, MD, MHS, MHS; Kristin Crymes, DO

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## GENERAL SESSIONS *All Times Listed Are Central Daylight Time (CDT)*

### MONDAY, SEPTEMBER 13

10:15–11:30 am CDT



#### ***Engaging in Equity Driven Leadership Development in Health Care Systems and Health Care Education: Why, How, and Now***

Renee Crichlow, MD, Boston University, and Codman Square Community Health Center, Boston, MA

Repeatedly, it has been demonstrated that more inclusive and diverse organizations have improved performance and better outcomes. For many reasons, Health Care and Health Care Educational Systems lag behind other businesses in their ability to diversify their leadership. This presentation discusses the current challenges in getting underrepresented in medicine (URM) people in leadership and ways to address these challenges. The audience will learn how to contribute to or initiate helpful structural change in recruiting and retaining URM physicians in leadership

#### **Learning Objectives:**

After attending this session, participants will be able to:

1. Understand the current and historical context of health system and academic leadership development and persistence of inequities in these processes
2. Understand the benefits to health care and health systems in redressing these inequities
3. Identify mechanisms and processes to create and sustain meaningful change in health care, system, and educational leadership

Renee Crichlow, MD, FAAFP, has practiced full-spectrum family medicine with obstetrics for more than 20 years and is now the chief medical officer of Codman Square Health Center in Boston, the vice-chair of Health Equity at the Boston University Department of Family Medicine, and the medical editor for Diversity, Equity, and Inclusion at American Family Physician.

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## GENERAL SESSION *All Times Listed Are Central Daylight Time (CDT)*

### TUESDAY, SEPTEMBER 14

10:15–11:15 am CDT



#### ***Changing the Game: Redesigning Our Approach to Mental Health in a Post-COVID-19 World***

Benjamin Miller, PsyD, Well Being Trust, Chattanooga, TN

COVID-19 has been a helpful magnifying glass. In sharp relief, we see significant levels of anxiety and depression, overdoses, dependency on drugs and alcohol, loneliness and despair, self-harm and suicide, and a startlingly increase of these issues in our youth. Survey after survey show the negative impact COVID-19 has had on our collective mental health. We did everything we could to get through the pandemic, but was it enough? For our nation's mental health, the answer seems to be no. With more shots in arms, what will we do differently? The status quo wasn't working for most people before COVID-19, and now we have a moment to reconsider what a post-COVID system looks like for mental health. How can we collectively come together in service to advancing a new approach to mental health care—one for, by, and in community?

This presentation will highlight many of the mental health problems we all saw and felt during COVID-19 and offer solutions for, not only addressing the increase in mental health need that we've experienced, but also creating a proactive system of care that prevents us from teetering on the brink of mental health crisis in the future. From clinical to policy recommendations, this presentation will challenge us to rethink how we approach mental health and addiction from our clinics to Congress.

#### **Learning Objectives:**

After attending this session, participants will be able to:

1. Describe how COVID-19 impacted mental health and addiction
2. List strategies for better addressing mental health and addiction
3. Explain actions they can take in service to improving mental health and addiction in their community

Dr Benjamin F. Miller, PsyD is the chief strategy officer for Well Being Trust, a national foundation committed to advancing the mental, social, and spiritual health of the nation. A clinical psychologist by training, Dr Miller helps to oversee the foundation's portfolio, ensuring alignment across grantees, overall strategy and direction, and connection of the work to advance policy. The end goal is to help advance the national movement around mental health and well-being.

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## GENERAL SESSION *All Times Listed Are Central Daylight Time (CDT)*

### WEDNESDAY, SEPTEMBER 15

11:45 am–12:45 pm CDT



#### ***Failing Forward***

Shawn Martin, American Academy of Family Physicians, Leawood, KS

For decades, we have posited that numerous health care policies have failed to achieve a set of agreed upon objectives. But what if those policies actually did achieve their desired outcomes? What we label “failed” may be what was initially sought. For example, we argue that the GME system has failed to properly support family medicine. As it wasn’t designed to support family medicine, the system hasn’t failed by design, even if it has failed outcomes. How do we introduce policies that advance a new construct of public policy more aligned with outcomes? What if failed policies led us to better solutions?

#### **Learning Objectives:**

After attending this session, participants will be able to:

1. Understand the current health care design
2. Review the barriers to fundamental change in the health care system for and threats to primary care
3. Advocate for systemic changes in the health care system

Shawn Martin is the executive vice president and chief executive officer for the American Academy of Family Physicians. In this role, he provides strategic leadership to the AAFP and directs the mission-driven work of the nation’s largest primary care organization.

A strategic leader with a proven track-record of accomplishments, he is nationally recognized for his thoughtful leadership. While his career portfolio includes focused work on numerous health care and public policy issues, he is best known for his extensive work and national leadership on the development and implementation of primary care delivery and payment models and workforce issues.

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## ON-DEMAND PRESENTATIONS

Search sessions online at: [stfm.org/conferences/generalinformation/cpqiarchives](http://stfm.org/conferences/generalinformation/cpqiarchives)

- OD01:** *Rural Training Track: Evaluating Your Risks and Resilience*  
Jennifer Snyder, MD; Andrew Gray; Christine Davenport-Welter, MD
- OD02:** *Quality Metrics in a Pandemic*  
Nancy Maulick, MHS, PA-C, Director of APCs LVPHO; LVPG Moselem Springs
- OD03:** *Optimizing Care Practices for Patients With Hepatitis C by Primary Care Providers*  
Antoinette Abou Haidar, MD; Hemalatha Senthikumar, MD
- OD04:** *Finding Our Way: Health Equality in Primary Care*  
Erin McNeely, MD, FACP
- OD05:** *Developing the Culture of Safety Within Residency Education*  
Jenny Wang, MD; Jennifer Lee, MD; Joseph Teel, MD; Rachel Springer, MD; Ilan Caplan, MD
- OD06:** *Stop Beating Yourself Up! Transforming M&M to Implement Continuous Quality and Practice Improvement*  
William Dabbs, MD, FAAFP; Kate Hutchinson; Shaunta Chamberlin, PharmD, BCPS, FCCP; Luci Olewinski, MD
- OD07:** *Implementing Telehealth Practice Improvement in an Underserved COVID-19 Outpatient Population*  
Lovedhi Aggarwal, MD, FAAFP; Samuel Michel, MD, MPH, MS
- OD08:** *Stepping Up: Medical Assistant-Led Quality Improvement Projects as Part of Their Promotion Process*  
Karen Halpert, MD
- OD09:** *Flexible Nasolaryngoscopy Improves Ability to Manage a Patient Population in a Family Medicine Center*  
John Malaty, MD, FAAFP
- OD10:** *Uniting to Impact Mental Health: One Community's Journey*  
Monica Newton, DO; Kalpana Prasad, MD, DFAPA; Samantha Grant
- OD11:** *Developing Family Medicine Resident Leadership Through Patient Safety*  
Jude des Bordes, DrPH, MBChB; Nahid Rianon, MD, DrPH; Shira Goldstein, MD
- OD12:** *Two for the Price of One: A Practice Management Curriculum Designed to Conquer Quality Improvement Milestones*  
Annette Hays, PharmD
- OD13:** *Incorporating Virtual Rooming Into a Family Medicine Residency Clinic*  
Winfred Frazier, MD, FAAFP, MPH; Benjamin Carnahan, MD; Ardis Copenhaver, MSc, PharmD, BCPS
- OD14:** *What a Panel Manager Can Do for You*  
Shannon Voogt, MD; Alex Pendland, LPN
- OD15:** *Building a Better Business Plan*  
Lynn Schwenzler, MHSA; Zeeshan Khan, MD
- OD16:** *Nonpharmacologic Interventions for Anxiety and Depression*  
Joan Hamblin, MD
- OD17:** *How to Prepare for Prolonged Computer Downtime From a Cyberattack*  
John King, MD, MPH; Alicia Jacobs, MD; Michelle Cangiano, MD
- OD18:** *Meeting Patients Where They Are: A Suboxone Bridge Program for Medicine Inpatients*  
Rachel Ellenbogen, MD; Elizabeth Loomis, MD; Holly Ann Russell, MD; Soumya Bindiganavile Sridhar, MBBS, MSc, CCFP
- OD19:** *Engaging Residents in Population Health and Quality Improvement*  
Jonathan Stewart, MD, FAAFP; John Epling, MD, MEd
- OD20:** *Implementing Artificial Intelligence Using Quality Improvement Methods*  
Steven Lin, MD; Margaret Smith, MBA; Grace Hong, BA; Amelia Sattler, MD
- OD21:** *Food Is Health at the Curbside: Feeding Food-Insecure Patients During the COVID-19 Pandemic*  
Miriam Chan, PharmD
- OD22:** *Telemedicine Incorporation in an Urban Residency Program*  
Kevin Gulley, MD; David Tessier, MD
- OD23:** *It Sounds Good on Paper but...Tools, Tips, and Tactics for Transforming Clinical Practices*  
Mary Talen, PhD, MA, MS; Brian Donohue, DO, FAAFP; Christopher Stephan, MD, FAAFP

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### ON-DEMAND PRESENTATIONS *Continued*

Search sessions online at: [stfm.org/conferences/generalinformation/cpqiarchives](http://stfm.org/conferences/generalinformation/cpqiarchives)

- OD24:** *Enhancing Spoke Medication Assisted Treatment Care in the Hub and Spoke Model*  
Michelle Cangiano, MD; Alicia Jacobs, MD; Arley Donovan
- OD25:** *Transition From Pediatric to Adult Medical Home: Facilitating a Successful Engagement of This Vulnerable Population*  
Kathy Mariani, MD, MPH; Julia Clemens; W. Evan Shaw; Krystal Gopaul; Izabella Ostrowski, BS
- OD26:** *Living Healthy: A Community-Based Bridge to Chronic Disease Self-Management After Hospital Discharge*  
Collin Burks, MD; Ashley Rietz, MD; Victoria Boggiano; Priscille Schettini; Jon Melvin, MD; Jacob Perrin; Gregory Metzger, MD; Christopher Wiggs, DHA; Palee Myrex, MD; Jewel Llamas, MD; Adam Zolotor, MD, DrPH; Dana Neutze, MD, PhD; Rana Alkhalidi
- OD27:** *Corona Changes*  
Mary Rose Puthiyamadam
- OD28:** *Implementation of a Family Medicine-Psychiatry Collaborative Care Model to Improve Comfort With Common Psychiatric Conditions*  
Melanie Menning, MD
- OD29:** *From Cohabitation to Collaboration: Advancing Behavioral Health Integration in Primary Care at the Family Health Center*  
Mary Stock Keister, MD; Nestor Acevedo, LCSW; Shobhana Sandhu
- OD30:** *Teamwork Makes the Dream Work: Expanding CGM Use for Type 2 Diabetes*  
Elizabeth Bald, PharmD; Karly Pippitt, MD; Hanna Raber, PharmD; Scott Khuu
- OD31:** *Rural Residency Community Partnerships Tackle Opioid Use Disorder*  
Erica Dennehy, LCSW, SUDP; Juan Lee, MD; Anna Maria Pletz, MD; Rein Lambrecht, MD; Steven Elrod, PharmD
- OD32:** *Enhancing Established Integrated Behavioral Health Through Upheavals*  
Lauren Eidt Pearson, MSW, LICSW; Elizabeth Dykhouse, PhD
- OD33:** *Sustaining Face-to-Face Patient Visits Amidst a Pandemic Lock Down to Help Underserved Populations*  
Kenneth Barning, MD; Fareed Khan, MD; Roger Zoorob, MD, MPH; Christina Majd, MD
- OD34:** *Rapid Adaptation of Telehealth Workflows to Address Controlled Substance Prescribing*  
Natalia Luera, MD, FAAFP
- OD35:** *A Framework for Integrating Population Health Practices in Primary Care to Improve Quality Outcomes*  
Lucy Loomis, MD, MSPH; Maria Casaverde Marin
- OD36:** *Notes 2.0: Getting EMR to Improve Efficiency and Joy in Practice*  
Sachiko Kaizuka, MD; Mathew Devine, DO
- OD37:** *Turn the Ship Around! Going From the Worst to the Best Team in Practice*  
Sandy Wang, MD; Sachiko Kaizuka, MD
- OD38:** *Faculty Development Tools for Leading Residents Through a Patient Safety Conference*  
Stephanie Calkins, MD
- OD39:** *Prenatal Care 2.0: Virtual and In-Person Hybrid Prenatal Care*  
Alison Shmerling, MD, MPH
- OD40:** *Video Visits: A "Win-Win" for Patients With Disabilities, Their Families, and Their Health Care Providers*  
Sweety Jain, MD; Karen Kent, PhD
- OD41:** *Creating an Orientation Guide for New Clinical Staff: Opportunities for Undergraduate Interns in the Family Medicine Clinic*  
Emily Manlove, MD
- OD42:** *Clinic First: Transforming a Family Medicine Residency Model of Care*  
Sukanya Srinivasan, MD, MPH; Tracey Conti, MD; Barbara Nightingale, MD
- OD43:** *Resident Physician Knowledge of Inhaler Use*  
Hemalatha Senthilkumar, MD; John Frandina, MD
- OD44:** *New Rules, New Opportunities in Using 2021 E&M Codes*  
Thomas Weida, MD
- OD45:** *A Family Medicine Residency Response to COVID-19 on a University Campus*  
Thomas Weida, MD

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## POSTER COMPLETED PROJECT

- PCP01:** *Improving No-Show Rates by Using Virtual Care*  
Nancy Maulick, MHS, PA-C, Director of APCs LVPHO; LVPG Moselem Springs
- PCP02:** *Impact of the Triple C Curriculum on Preparedness for Practice of Early-Career Family Physicians in Canada*  
Monica Aggarwal, PhD
- PCP03:** *Staff Perception of Interprofessional Collaboration in a Rural Hospital*  
Deborah Giesler, EdD, LCSW
- PCP04:** *Family Medicine Residents' Perspectives on Clinic Continuity, Schedules, and Wellbeing: A Qualitative Study*  
Derek Hersch, MPH; Patricia Adam, MD, MSPH, MSPH
- PCP05:** *Detect and Improve Missed Opportunities in Fall Screening in an Academic Family Medicine Practice*  
Peter Jian, MD, FAAFP; Aymer Al-Mutairi, MD, MS; Roger Zoorob, MD, MPH
- PCP06:** *Impact of Side Effect Information-Sharing on Contraceptive Use Among Baltimore Latinas*  
Gaia Cicerchia
- PCP07:** *Impact of a Student-Led Community Intervention on Colorectal Cancer Screening Rates During the COVID-19 Pandemic*  
Matthew Green, BA, BS; Nicholas Hyman, BS; Daniela Diaz, MD; Kaitlin Shaw, BA, MPH; Cibel Quinteros Baumgart; Meghan Drastal
- PCP08:** *Outpatient Prenatal Care Response During COVID-19 Pandemic: Analysis of the 2020 CERA Survey*  
Krys Foster, MD, MPH; Sascha Wodoslawsky, BA; Allison Casola, PhD, CHES, MPH; Zeynep Uzumcu; Christina Kelly, MD
- PCP09:** *How Well Do Family Medicine Residents Retain QI Knowledge?*  
Nathaniel Miller, MD; Kurt Angstman, MD; Joseph Blessman, MD; Robert Strother, MD
- PCP10:** *Improve Lead and Anemia Screenings in Children Age 9 to 12 Months at an Academic Family Medicine Clinic*  
Paulina Lomba; Amelia Sattler, MD
- PCP11:** *Harmonizing Male and Female Human Papillomavirus Vaccination Rates in an FMRP Quality Improvement Project*  
Gregory Castelli, PharmD; Amisha Mehta, PharmD; Chyongchiou Lin, PhD
- PCP12:** *The Primary Care Transformation Project: Designing and Implementing an Interprofessional Curriculum*  
Shannon Voogt, MD
- PCP13:** *A COVID-19 Silver Lining: Leveraging Operational Changes to Launch a Universal Depression Screening Program in Primary Care*  
Amelia Sattler, MD; Marleni Albarran, BS; Ana Calugar, MHA
- PCP14:** *Establishing a Resident-Led Equity, Inclusion, and Diversity Curriculum in a Collaborative FM Program*  
Johan Clarke, MD
- PCP15:** *Correlation Between Empathy and Knowledge: How an Educational Film-Documentary on Homelessness Positively Impacts Learners' Perceptions*  
Fabrizia Faustinella, MD, PhD, FACP
- PCP16:** *Health Care Delivery During COVID-19: Transition to and Within Telemedicine*  
Rashmi Rode, MD, FAAFP, FACP; Hammad Mahmood, MD; Fareed Khan, MD
- PCP17:** *Ending ENDS: Education and Practice Standardization Improve Screening, Documentation, and Intervention of Patient E-Cig Use*  
Ericka Tank, MD; Morgan Herring, PharmD; Kristen Moriarty, MD
- PCP18:** *Effective Improvement of Glycemic Control in an Academic Family Medicine (FM) Practice*  
Peter Jian, MD, FAAFP; Aymer Al-Mutairi, MD, MS; Roger Zoorob, MD, MPH
- PCP19:** *Health Habits Education for the Prevention of Pediatric Obesity Age 0-2 Years*  
Diana Curran, MD
- PCP20:** *Screening for Social Determinants of Health During Well Child Visits, a First Step in Promoting Health Equity in Pediatrics*  
Daniela Lobo, MD, FAAFP; Deanna Willis, MD, FAAFP, MBA, FNAP; Diana Summanwar, MD
- PCP21:** *Free Online Resources to Promote Positive Parenting and Early Childhood Development*  
Susan Cochella, MD, MPH; Blair Hammond, MD; Lianna Lipton; Laura Yeater, MD, BS; Karly Pippitt, MD; Quang-Tuyen Nguyen, MD
- PCP22:** *COVID-19 Vaccine Intention and Influences in Vulnerable Populations*  
Lia Bruner, MD; Zachary Adams

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## POSTER COMPLETED PROJECT *Continued*

- PCP23:** *Improving Self-Monitoring of Blood Pressure for Patients With Hypertension During COVID*  
Novneet Sahu, MD
- PCP24:** *Developing an Obstetrics Workflow in a Family Medicine Residency Clinic: A Quality Improvement Project*  
Joan Hamblin, MD
- PCP25:** *Using Technology to Improve Medication Adherence in Safety-Net Patients*  
Sanjit Juneja; Kenneth Barning, MD
- PCP26:** *Implementation of a Large Group Multisite Prenatal Chart Audit Process*  
Christopher Benavente, MD
- PCP27:** *Taking Advantage of Point-of-Care Opportunities for Colorectal Cancer Screening Through Staff Engagement*  
Brian Stello, MD; Timothy Graziano
- PCP28:** *Managing and Empowering Care Teams*  
Emily Shunatona, MPH, CPHQ
- PCP29:** *"Burn the Burnout!" Nurture the Camaraderie*  
Rashmi Rode, MD, FAAFP, FACP; Nihita Shah, MD; Thomas Porter, MD; Ida Cruz, RN
- PCP30:** *Survey of Providers and Staff to Determine Barriers in Contraceptive Care Access*  
Sukanya Srinivasan, MD, MPH
- PCP31:** *Rapid Deployment of COVID-19 Vaccine in a Primary Care Clinic*  
Melissa Abuel; Brian Garvey, MD, MPH
- PCP32:** *In EMR We Trust? Increasing Cervical Cancer Screening Rates at Moreno Valley Community Health Center*  
Melissa Abuel; Alex Vo, MD

## POSTER WORK IN PROGRESS

- PWP01:** *Walmart Health Is Coming to Town! How Does an Academic Family Medicine Practice Survive?*  
Nipa Shah, MD, FAAFP
- PWP02:** *Teaching Medical Spanish in Family Medicine Residency: ¡Sí, Se Puede!*  
Carl Bryce, MD; Elizabeth Nguyen
- PWP03:** *Reproductive-Age Women Prescribed ACE-Inhibitors Not Receiving Appropriate Pregnancy Screenings*  
Bernadette Baker, MD
- PWP04:** *Can a Combined Pediatric/OB Service Increase Residents' Pediatric Admissions and Encounter Numbers?*  
Caitlin Hill, MD
- PWP05:** *Increasing On-File Advanced Directives at a Single Primary Care Site: A Two Phase DMAIC Quality Improvement Project*  
Bryce Ringwald, MD, BS
- PWP06:** *Improving the Utilization Rate of Naltrexone in the Management of Alcohol Use Disorder in a Family Practice Residency Clinic*  
Jacob Tuttle
- PWP07:** *Increasing Pap Smear Adequacy in a Family Medicine Residency Program*  
Mariam Muneer, MD; Angela Stallworth, MD; Trupti Nadkar, MD, MBBS; Katie Googe, DO
- PWP08:** *BP Call Back: A Patient-Driven Workflow to Improve Control of Hypertension at Home During a Pandemic*  
Payam Sazegar, MD; Kimberly Ontiveros Gomez; Vidush Athyal, MD, FAAFP, MPH; Francesca Adriano, MD
- PWP09:** *Improving Breast Cancer Screening*  
Amanda Rapp, MD, MBA; Henna Parmar, MD, MS; Natali Brown Gonzalez
- PWP10:** *Improving Quality Improvement in a Family Medicine Residency*  
Jillian Joseph, MPAS, PA-C; Laurel Banach, MD
- PWP11:** *A Quality Improvement Study of Outdoor Diabetes Group Visits on Health Management in a Homeless Population During COVID-19*  
Carolina Chong Liao, BS; Aline Thiengmany, BS; Can (Angela) Jiang, MD; Davis Chhoa, BA; Divya Gopisetty

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## POSTER WORK IN PROGRESS *Continued*

- PWP12:** *Pediatric Vaccine Adherence in an Underserved Population*  
Zoe Karavolis, PharmD; Erika Thomas; Julianne Mercer
- PWP13:** *Improved Outpatient Hypertensive Control With Medication List Smart-Phone Integration*  
Alex Wade, MD; Tania Boyechko
- PWP14:** *Addressing Social Determinants of Health in Rural Arizona 2.0*  
Palak Satija; Tamara Sanderson Dissanayake, MD, MPH; Natalia Galarza Carrazco, MD
- PWP15:** *Standardized International Normalized Ratio Checks for Improved Outpatient Control of Patients on Warfarin Anticoagulation*  
Obianaju Nicole Ikegbunam, MD; Amanda Rapp, MD, MBA
- PWP16:** *Empowering Expectant Mothers: Strategies for the Self-monitoring of Health Indicators During Pregnancy*  
Melanie Schreiner, MD; Carolyn Shue, PhD
- PWP17:** *Promoting Provider Wellness: Impact of a Primary Care Fellowship on Measures of Burnout*  
Missy Gottschlich, PA-C
- PWP18:** *Improving Multiple Clinic Metrics Via Patient Portal Adoption and Utilization*  
Michelle Park, DO; Amanda Rapp, MD, MBA; Christopher Zablocki, MD
- PWP19:** *Pandemic 2020: Resident-Run COVID-19 Drive Thru Leading to Continuous Quality Improvement and Community Engagement*  
Deborah Streletz, MD; Aaron Caminos, MD, MPH
- PWP20:** *Planning for Success: Improved Advanced Care Planning in a Complex FQHC Patient Population*  
Melinda Ruberg, MD; Justin Lee, MD
- PWP21:** *Streamlining Barriers to Patient Portal Use in an Effort to Increase Adoption, Use, and Health Outcomes*  
Nicole Davis, MD, PharmD; Casten Fischer; Angela Stallworth, MD
- PWP22:** *Validating Self-Identified Race/Ethnicity at an Academic Family Medicine Clinic*  
Randy Nhan, BS; Amelia Sattler, MD; Nicholas Kenji Taylor, MD, MSc
- PWP23:** *Trending Resident Procedure Completion Numbers: Understanding the Impact of Policy and Curriculum Change*  
Luke Ernstberger, MD; Carolyn Shue, PhD; Jake Benn, BS
- PWP24:** *Provider Perspectives on Prenatal Cannabis Use*  
Janelle Weaver, MD, PhD
- PWP25:** *The Readmission Mission: A Multifaceted, Patient-Centered Approach to Reducing Readmissions*  
Jessica Setser, MD; Alex Wade, MD
- PWP26:** *Correct Med Recs*  
Tyler Harrell
- PWP27:** *Improve Efficiency, Standardization of Messaging and Medication Refill Processes Aimed at Improving Patient Outcomes*  
Irene Gutierrez, MD, MPH; Lauri Ann Maitland, DO, MPH; Pam Rothgeb; Melissa Gregory, MD
- PWP28:** *Standardization of a Multidisciplinary Process for Effective Resident-Led Quality Improvement Projects*  
Jesse Cheung, MD
- PWP29:** *Food Insecurity in the San Fernando Valley*  
KimNgan Nguyen, MD, MPH; Olivia Ishibashi, MD, MPH; Yohualli Anaya, MD, MPH; Jolie Cooperman, MD; Michelle Okoreeh, MD
- PWP30:** *Reproductive Health Care Access Quality Improvement Study at UCLA Family Health Center in Santa Monica, California*  
Jolie Cooperman, MD; KimNgan Nguyen, MD, MPH
- PWP31:** *Implementing an Interdisciplinary Approach to Improve Access for Advance Care Planning*  
Graham Heimler, MD; Elizabeth Sophy, MD; Caitlin MacMillen, DO, MPH
- PWP32:** *Implementing a Blood Pressure Measurement Protocol to Improve the Diagnosis and Treatment of Hypertension*  
Surekha Appikarla, MPH; Oksana Genzer; Malissa Ellsworth, MBA, Ellsworth; Ebony Whisenant, MD; Joy Lewis, DO, PhD
- PWP33:** *Assessing the Impact of Team-Based Care on Blood Pressure Control in Patients With Hypertension*  
Surekha Appikarla, MPH; Jessica Hensel; Malissa Ellsworth, MBA, Ellsworth; Ebony Whisenant, MD; Joy Lewis, DO, PhD
- PWP34:** *Exploring Provider Stress and the Relationship to Recruitment and Retention in a Community Health Center System*  
Surekha Appikarla, MPH; Malissa Ellsworth, MBA, Ellsworth; Ebony Whisenant, MD; April Alvarez-Corona, MD; Joy Lewis, DO, PhD

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### POSTER WORK IN PROGRESS *Continued*

- PWP35:** *Improving Efficiency of Virtual Care: Which Office Visits Should Stay In-Person?*  
Laura Heinrich, MD; Anna Laurie, MD; Shannon Smith; Devon Kinney, MSQM
- PWP36:** *Empowering Medical Students in Telemedicine: A Workshop for Best Practices in Communication and Physical Exam in Video Visits*  
Jacqueline Anderson Enni
- PWP37:** *A Time Series Study on Remote Blood Pressure Monitoring in an Academic Primary Care Setting*  
Sai Priyanka Kodam; Margaret Seaton; Yingjie Weng
- PWP38:** *Virtual Blues: Suicide Risk Assessment and Follow Up of High-Risk PHQ-9 Responses in the COVID Era*  
Marleni Albarran, BS; Miranda Shum; Amelia Sattler, MD; Ana Calugar, MHA
- PWP39:** *Factors Influencing Retention of Primary Care Providers in Rural Northern Arizona*  
Surekha Appikarla, MPH; Malissa Ellsworth, MBA, Ellsworth; Brian Goodman, MBA; Ebony Whisenant, MD; Joy Lewis, DO, PhD
- PWP40:** *Helping Patients Feel Their Best, Not Just Better: Improving Depression Follow-Up After Mild-to-Moderate Risk PHQ-9 Scores*  
Amelia Sattler, MD; Miranda Shum; Ana Calugar, MHA; Marleni Albarran, BS
- PWP41:** *Clinical Outcomes of COVID-19 Patients in Community Clinic*  
Sanjana Bhattarai, MD, FAAFP; Bharat Joshi, MD, FAAFP; Kiara Spooner, DrPH, MPH; Roger Zoorob, MD, MPH
- PWP42:** *Sexually Transmitted Infection Screening Among MSM on PrEP - Optimizing Screening in Primary Care*  
Bryson Gomez, BS
- PWP43:** *Close Follow-Up in Patients With Hemoglobin A1C > 9%*  
James Bastin, MD
- PWP44:** *Wellness Curriculum Program Evaluation in Family Medicine Residency Program During COVID-19 Pandemic*  
Erica Gabriel-Tukiainen, MD, MPH
- PWP45:** *Applying a Longitudinal Residency Quality Improvement Curriculum to Improve Diabetes Monitoring*  
Dorothy Dschida, MD
- PWP46:** *Engaging Residents in Quality Improvement Through an Elective Rotation*  
Juliet Bradley, MD, FAAFP; Erin Howes, MPH
- PWP47:** *Improving Note Quality and Reducing CDI Queries With Standardized Notes and Advanced Documentation Tools*  
Robert Freidel, MD
- PWP48:** *Integrating Genomic Medicine Into the Primary Care Setting*  
Erin Delaney, MD
- PWP49:** *Reducing Avoidable Emergency Department Visits Within Our Accountable Care Organization (ACO) Population*  
Erin Delaney, MD
- PWP50:** *Increasing the Usage of the GAD-7 Assessment in the EMR by PCPs to Improve the Diagnosis and Management of Anxiety Disorder.*  
Trajan Barrera, DO; Erum Azhar, MD; Feroza Patel, DO; Asif Afridi, MD; Muhammad Khan, MD; Abdul Waheed, MD
- PWP51:** *Advanced Practice Management Curriculum to Train Future Health Systems Leaders*  
Mario Martinez, MD
- PWP52:** *Collaborate and Engage Clinical Faculty to Participate in Research and Quality Improvement Projects*  
Shruti Varadarajan, MD, FAAFP; Sandra Gonzalez, PhD, LCSW
- PWP53:** *Developing an Integrated Behavioral Health Framework to Reduce Burnout for a New GME Family Medicine Program*  
Gretchen Holmes, PhD, MA; Dimitrios "Jimmy" Dimitriades, MD; Holly Arnoult, LPC
- PWP54:** *Virtual Adaptation of Residency Quality Improvement Training Partnering With Undergraduate Students in Response to COVID-19*  
Hanna Xu, MD; Hamzah Choudhry, BS; Elma Fejzic, BS
- PWP55:** *Providing Comprehensive Medication Management in Patient-Centered Medical Home With Family Medicine and Pharmacy Residents*  
Hanna Xu, MD; Hamzah Choudhry, BS; Elma Fejzic, BS; Molly Rockstad, PharmD, BCACP, BCPS; Diana Chen, MD, MBA
- PWP56:** *Shadow Pandemics: Bolstering Community Health Center Capacity to Address Social Needs Amidst an Evolving Care Model*  
Meghna Srinath, MD, MPH; Ryan Narciso; Victor Roy, PhD; Anuka Das, MD, MPH

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- PWP57:** *QI Coaches: Fostering Meaningful and Sustainable Quality Improvement Projects for Medical Students*  
Karina Atwell, MD, MPH; Jamie Hess; Christa Pittner-Smith, MD
- PWP58:** *Improving Medication Communication on Antibiotic Changes in the Ambulatory Care Setting at Stanford Health Care*  
Randy Lin, BA; Amy Chang, MD, PharmD
- PWP59:** *Continuous Glucose Monitors as Behavioral Health Modification Tools for Patients With Diabetes in a Group Visit Setting*  
Laura Buchanan, MD; Julienne Kirk, PharmD, CDE, BCPS; Erin Saner, MD; Matthew Calkins, MD
- PWP60:** *Let's Talk About Sex: An Investigation of Primary Care Provider Assessment of Adolescent and Young Adult Sexual Health History*  
Carmen Collins, MD, MPH

### POSTER STUDENT AND RESIDENT

- PSR01:** *Assault of the Senses: Rare Perceptual Distortions Associated With Protracted Benzodiazepine Withdrawal Syndrome*  
Karen Antwiler, MD, MBBS
- PSR02:** *The Era of Immunotherapy: Nivolumab-Induced Adrenal Insufficiency and Encephalitis Presenting as Psychosis*  
Karen Antwiler, MD, MBBS
- PSR03:** *Resident-Led Patient Education Achieves Modest but Significant Weight-Loss in Overweight or Pre-Diabetic THC Patients*  
Maria Jerardi, MD, MHS; Amardeep Khushoo, PhD; Yi Wang, MD
- PSR04:** *Cosmetovigilance: A New Concept for Residency Curriculum*  
Sarah Isom, MD
- PSR05:** *Incorporating Reflection Rounds Into a Family Medicine Residency Program*  
Jasmin Aldridge, MD, MPH
- PSR06:** *Colorectal Cancer Health Equity: Improving Colorectal Cancer Screening With FIT Via Tailored Outreach Media*  
Justin Fu, MD; Bradford Volk, MD
- PSR07:** *Improving Diabetic Nephropathy Screening Rate at Abrazo Family Medicine Residency Clinic*  
Veronica Rodriguez, MD; Renee Gazda, DO
- PSR08:** *Resident QI Project to Improve Pap Testing in 21-29 Year-Old Patients*  
Adam Gonzalez, MD; Nathaniel Miller, MD; Shelby Owens, MD
- PSR09:** *Incorporation of Birthing Plans in Family Medicine Clinics*  
Alisha Haniff, MD
- PSR10:** *Access to Quality Primary Care Via Telemedicine During the COVID-19 Pandemic*  
Brandon Cohen, BA; Bryn Seltzer, MS; Carly Bass; Kaleena Zhang; Avigdor Nosrati, BS; Rubayat Qadeer, MD, AAHIVS; Mark Kluever; Heather Archer-Dyer, MPH, CHES
- PSR11:** *Using Bamlanivimab to Reduce Hospitalization Rates Associated With COVID-19 in Long-Term Care Centers*  
Sairah Johnson, MD; Kevin Ly, MD; Zeeshan Khan, MD; Joshua Raymond, MD, FAAFP, MPH; Jamie Cherian, DO
- PSR12:** *Improving Bone Health Screening and Treatment in an Urban FQHC Setting*  
Carol Platt, DO; Gloria Redondo, MD; Muhammad Deen, MD; Santina Wheat, MD, MPH
- PSR13:** *Standardized References for Residents to Improve Safety and Quality of Maternal Care: "MCH Intern Cards"*  
Maegan Pollard; Conner Soderquist, MD; Brittany Reid
- PSR14:** *Improving Older Adult Access to Telemedicine: Single-Site Quality Improvement Project*  
Audrey Xu; Lydia Tam, BS; Alice Mao; Erika Schillinger, MD
- PSR15:** *Survive or Give Up – Is There an Option?*  
Esha Sharma, MD, MPH; Joseph Hogue, MD, MBA
- PSR16:** *Training Residents in the Quadruple Aim Through Team-Based Complexity Care*  
Nicole Paprocki, DO; Santina Wheat, MD, MPH

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### POSTER STUDENT AND RESIDENT *Continued*

- PSR17:** *Resident-Driven HPV Vaccination Rate Quality Improvement Project*  
Nathaniel Miller, MD; Michael Babcock, MD; Katherine Schupack, DO; Shennin Hudoba; Grace Suk
- PSR18:** *Increasing Musculoskeletal Referrals to Family Medicine Faculty*  
Emily Wolfenden, MD, MPH; Sara Walker, MD, MS; Theodore Paisley, MD; Kaley Capitano, DO; Jordan Knox, MD, CAQ – Sports Medicine
- PSR19:** *Promoting Mental Health Among Medical Students: The Role of Mental Health First Aid Training in US Medical Education*  
Laura Hurley, BA; Parastoo taravati; Sarah Thilges, PhD; Lauren Turich, MPH MS; Raj Shah, MD, FAAFP; Kate Goldhaber, PhD; SreeDivya Veturi; Daniel Bester
- PSR20:** *Increasing Patient Colonoscopy Rates With an Opt-Out Model*  
Matt Decker, MD, JD; Madison McLachlan, DO; Nathaniel Miller, MD
- PSR21:** *Improving Abnormal Pap Smear Follow-Up Using Patient Portal*  
Justen Molina, MD; Jing Xiao, MD
- PSR22:** *On-Site Delivery of Prenatal Care at a Tribal Health Clinic Integrated Within a Residency Curriculum*  
Janelle Weaver, MD, PhD; Faith Heisler, MD; Yo Kondo, MD
- PSR23:** *Enhancing the Academic Year-End Transitions of Care in a Family Medicine Outpatient Continuity Clinic*  
Ebony Whisenant, MD; Darryel Wilson; Courtney Roberts; Nana Aisha Garba, MD, PhD, MPH
- PSR24:** *Implementation of Standardized Protocols for Office Blood Pressure Measurement*  
Steven Nevers, MD; Alice Tran; Carol Gambrell, DO; Anush Pillai, DO
- PSR25:** *Reducing Benzodiazepine Prescriptions in the Elderly in a Residency Based Family Medicine Clinic*  
Celeste Vickery, DO; Amy Bailey, MD; brittany barthelemy, DO, MS
- PSR26:** *Teamwork Is SWEET! Pharmacist Collaboration and Medication Initiation of Sodium Glucose Transport Protein 2 Inhibitors and Glucagon-Like Peptide 1 Agonists in Type-2 Diabetes Mellitus Patients*  
Alicia Guthrie, MBA, PharmD; Paige Carson, CDE, PharmD, BCPS, CPP; Aaron Lambert, MD, FAAFP
- PSR27:** *Universal Testing of SARS-Cov-2 for Hospital Admissions to Prevent the Spread of Infection Within the Hospital*  
Asna Tasleem, MD; Erum Azhar, MD; Muhammad Khan, MD
- PSR28:** *Management of Stimulant Prescriptions in Adult ADHD Patients*  
Cassandra Mooney, MD
- PSR29:** *Improving Rates of Venous Thromboembolism After Surgery*  
Beverly Onyekwuluje, MD
- PSR30:** *Using Graphic Medicine to Promote Patients' Comprehension and Active Participation in Preventing Diabetic Complications*  
Hieu Duong, MD, Master of Science (MS); Jennifer Goodrich, DO
- PSR31:** *Enhancing Naloxone Distribution at OHSU South Waterfront Clinic*  
Michelle Scheurich, MD, MSW
- PSR32:** *Telehealth in the COVID-19 Era: Improving Access to Care for Skilled Nursing Facilities*  
Michelle Scheurich, MD, MSW



# 2021 STFM CONFERENCE ON PRACTICE & QUALITY IMPROVEMENT

Access to all on-demand presentations is available at [cpqi.stfm.org](http://cpqi.stfm.org), and all live presentations, excluding Zoom meetings, are included in the on-demand content.

## CITATION

### 2021 H. Winter Griffith Scholarship For Excellence in Practice Improvement Involving Patient-Centered Care By an Outstanding Family Medicine Resident Team

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Alex Vo, MD  
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Program Director: Parastou Farhadian, MD

Our team is honored to be the recipients of the H. Winter Griffith Scholarship for Excellence in Practice Improvement in Patient-Centered Care. We would like to share the process we have implemented to improve patient-centered care.

RUHS/UCR Family Medicine Residency values quality and process improvement and has found a way to incorporate it in our curriculum to become well rounded family physicians. During the past two years, our residents have been conducting patient-centered quality improvement projects at our home FQHC, Moreno Valley Community Health Center.

Within our community and within our county, it was apparent that our screening rates did not meet our clinical quality measure goals. With the supervision of our faculty, our residents worked with clinic staff and others on a multidisciplinary team to establish unique projects to improve screening rates in cervical cancer, hepatitis C, and osteoporosis.

Our green team worked on cervical cancer screening. Given that many of our quality measures and screening rates were devised through our EMR in accordance with Healthy People 2020 objectives, we wanted to understand how the data was gathered and reported. We felt that this was important to learn because, as physicians, we incorporate data and research to guide our clinical practice every day. Evaluating the quality of the data from research is also a continual practice we must learn. We discovered discrepancies in the screening rates which helped prevent unnecessary tests on our patients. Subsequently, we reached out to patients in our community who were eligible to receive cervical cancer screening through a multimodal approach (phone calls, letters, email messages) which shown a significant improvement in our screening rates.

We hope to continue these projects but with different approaches in the future.

**Note:** Please view the scholarship team's poster in the Virtual Poster Hall, and attend their poster presentation on Monday, September 13 during the 1:15 pm Poster Walk.

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## CITATION

### 2021 FPM Award for Practice and Quality Improvement

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Oregon Health & Sciences University Scappoose Primary Care Clinic  
Richard Moberly, MD, Brian Garvey, MD, Medical Director, and Joe Skariah, DO, County Health Officer/Scappoose Physician  
1377 Southwest Old Portland Road Crossroads Plaza, Unit C  
Scappoose, OR 97056  
Email: [garveyb@ohsu.edu](mailto:garveyb@ohsu.edu)

Project: Rapid Deployment of COVID-19 Vaccine in a Primary Care Clinic

OHSU Scappoose Primary Care Clinic is located in rural Oregon. As the COVID-19 vaccine was rolled out nationally, there was no existing public infrastructure to distribute the vaccine in Columbia County with approximately 52,000 residents. The county public health system had no space, infrastructure, or expertise to vaccinate the entire population.

Dr. Brian Garvey, MD, medical director, Dr. Joe Skariah, DO, Columbia County public health officer, and Stein Berger, practice manager, spearheaded a public/private partnership to rapidly deploy COVID-19 vaccine provided to the county using the existing clinic infrastructure and expertise. The clinic was converted to a vaccine clinic on the weekends (with eventual evening availability during the week) and offered an efficient system for scheduling, vaccinating, conducting post-vaccine monitoring, and coordinating second dose follow-up visits. At the time this nomination was written, the Scappoose Clinic had delivered more than 17,000 vaccines to the residents of Columbia County.

Leveraging technology, clinician expertise, and community partners, this model was very successful and could be applied to almost every family Medicine clinic in the nation. The efficient delivery model developed at Scappoose has since been rolled out to other primary care clinics in the OHSU system.

**Note:** Please view the team's poster in the Virtual Poster Hall, and attend their poster presentation on Monday, September 13 during the 1:15 pm Poster Walk.

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## GENERAL INFORMATION

### Continuing Medical Education

This enduring CME activity, the 2021 Conference on Practice & Quality Improvement, with a beginning date of 9/13/21, has been reviewed and is acceptable for up to 18 Prescribed credit(s) by the American Academy of Family Physicians; post-conference workshops on 9/15/21 are included in the total CME hours. Physicians should claim only the credit commensurate with the extent of their participation in the activity. AAFP Prescribed credit is accepted by the American Medical Association as equivalent to AMA PRA Category 1 credit(s) toward the AMA Physician's Recognition Award. When applying for the AMA PRA, Prescribed credit earned must be reported as Prescribed, not as Category 1. CME activities approved for AAFP credit are also recognized by the AOA as equivalent to AOA Category 2 credit. AAFP Prescribed credit is accepted by the following organizations. Please contact them directly about how you should report the credit you have earned: American Academy of Physician Assistants (AAPA); National Commission on Certification of Physician Assistants (NCCPA); American Nurses Credentialing Center (ANCC); American Association of Nurse Practitioners (AANP); American Academy of Nurse Practitioners Certification Program (AANPCP); American Association of Medical Assistants (AAMA); American Board of Family Medicine (ABFM); American Board of Emergency Medicine (ABEM); American Board of Preventative Medicine (ABPM); American Board of Urology (ABU).

For additional CME information, or to report your credit hours on-line, please visit: [aafp.org/cme](http://aafp.org/cme)

### Refund Statement

Since the 2021 Conference on Practice & Quality Improvement will be available on-demand through October 8, 2021, STFM will not be issuing registration refunds. Once registered, attendees will have until October 8, 2021 to participate and/or view on-demand presentations based on their personal schedules.

### Acknowledgments

STFM recognizes and thanks the Conference Steering Committee for their time and leadership in developing this year's conference.

**Stacey L Bartell, MD, Conference Chair**

Providence Family Medicine Residency, Plymouth, MI

**Stacy Brungardt, MA, CAE**

Society of Teachers of Family Medicine, Leawood, KS

**Margaret Day, MD, MSPH**

University of Missouri, Family & Community Medicine

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**Irene Gutierrez, MD, MPH**

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**Stacy Ogbeide, MSc, PsyD, ABPP**

University of Texas Health Science Center at San Antonio, Department of Family & Community Medicine

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The Call for Presentations will open in early-November at [stfm.org/cpqi](https://stfm.org/cpqi).



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